

About Rackspace Managed Hosting

Rackspace offers your choice of Microsoft or Linux managed servers and is perfect for businesses running medium-to-large web hosting environments. We individually design your configuration to match your specific requirements. All servers come with premium hardware and are back by our 1-Hour Hardware Replacement Guarantee.

Our Zero-Downtime Network™ is Cisco Powered and has been engineered from the ground up to accommodate the high-availability demands of our customers' mission-critical Web applications. Our network has unique self-healing attributes that allow us to deliver on our 100% infrastructure availability guarantee.

The Fundamentals of Rackspace

- Founded in 1998
- Based in San Antonio, TX
- 700+ Employees
- Five (5) Data Centers: San Antonio, TX (x2); Dallas, TX; Herndon, VA; London, UK
- 97% of customers would refer Rackspace to a business colleague

Industry Leadership

- 48% Growth in 2003
- 53% Growth in 2004
- Net Income positive since February 2001
- Industry Leading Service Level Agreements
- Cisco Powered Network: 100% Network uptime since February 2001
- Microsoft Gold-Certified Hosting Partner
- Microsoft Hosting Partner of the Year – 2003 and 2005
- Strategic Dell Hosting Partner for Corporate Business Accounts (CBG)
- Named Leader in Gartner Magic Quadrant
- Red Hat Advanced Hosting Partner
- MySQL Certified Hosting Partner

Focus

- Everything we do is tailored for managed hosting
- Hosting is not an add-on service or loss leader

Expertise

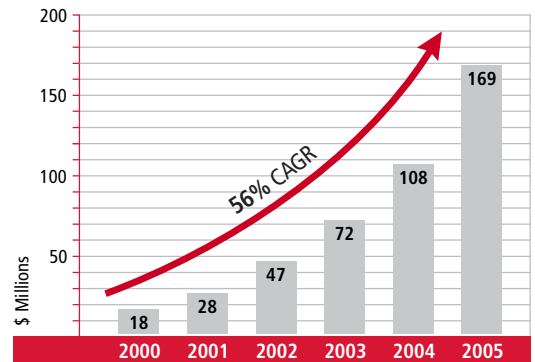
- Systems and processes built exclusively for delivering managed hosting
- Our support staff is highly trained; specifically for supporting complex hosting environments

Flexibility

- We're built to handle highly-customized hosting environments
- Our model is built to adjust to customer needs quickly and efficiently

Passion

- We're passionate about the hosting business and we're here to stay
- We believe what we are doing makes a difference



Rackspace Growth - Run Rate Revenue



Managed Hosting Backed by Fanatical Support™

United States: www.rackspace.com | 800.961.2888

Europe: www.rackspace.co.uk | +44 20 8734 2600

